

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 195507	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/14/2020
NAME OF PROVIDER OF SUPPLIER HERITAGE MANOR OF VILLE PLATTE		STREET ADDRESS, CITY, STATE, ZIP 2020 W. MAIN STREET VILLE PLATTE, LA 70586	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and policy review the facility failed to ensure the implementation of accepted infection control practices to help prevent the development and transmission of an infectious communicable disease (COVID-19). The facility failed to ensure all housekeeping staff had been trained on, and used approved cleaning agents for cleaning COVID-19 positive resident rooms; ensure housekeeping staff followed the correct procedure for mopping COVID-19 positive rooms; and ensure the proper use of an EPA List N approved cleaning agent according to manufacturers instructions for effective cleaning and disinfecting against the COVID-19 virus. Findings: Review of the facility policy titled: Housekeeping Infection Control, revealed in part .All directives pertaining to cleaning procedures and schedules will be in writing and provided by demonstration. Each member of the housekeeping staff will be trained to follow them. In-service training programs will be held for new as well as tenured employees for the purpose of introducing them to new techniques, skills, and products. Cleaning agents : Reliable disinfectant germicides must be used in areas known to be contaminated with pathogenic bacteria (such as areas where active infection has been treated.) These detergent germicides must be EPA registered, approved for hard water conditions, and health care or hospital tested . Interview on 08/13/2020 at 10:20 a.m. with S5 Housekeeper, revealed she used Prominence mopping solution, and changed her mop head and water every 4 rooms. She stated she was assigned the 300 Hall and half of 200 Hall (COVID unit), and cleaned the 200 hall last. She stated she had 4 COVID-19 positive rooms in the unit to clean, and she used the Prominence solution and the same water and mop head for all 4 COVID-19 positive rooms before changing the mop head and water. Interview with S3 Housekeeping Supervisor, on 08/13/2020 at 12:36 p.m. revealed that all COVID-19 positive resident rooms were cleaned at the end of the day. She stated that rooms were currently mopped with Prominence and Virex plus, and all surfaces were sprayed with Virex plus and wiped down as well. She stated that mop water and heads were changed after every third regular room and changed after each room of COVID-19 positive residents. Interview on 08/13/2020 at 1:09 p.m. with S4 Housekeeper, revealed that all rooms in the facility, including COVID-19 positive rooms, were mopped daily with Prominence cleaning solution. She stated all surfaces were sprayed with Virex, left wet for 5 minutes and then wiped down. She stated that there were separate mops for regular and COVID-19 positive isolation rooms. She also stated that the mop water was changed after every third room for both COVID-19 positive and regular resident rooms, and that she did not change mop heads after changing the mop water. Review of the EPA List N revealed that Prominence floor cleaner was not listed as a cleaning agent effective against the COVID-19 virus. Interview on 08/13/2020 at 1:30 p.m. with S2 Corporate RN, revealed a new directive had come from the corporate office about disinfecting the floors of isolation rooms on 08/12/2020. Review of an email provided by S2 Corporate RN, dated 08/12/2020 at 2:00 p.m., revealed the Administrator was to make sure that all resident rooms in COVID-19 isolation units were mopped with Virex Plus. The floor cleaner Prominence should only be used in well rooms and COVID-19 negative observation rooms. Interview on 08/13/2020 at 2:00 p.m. with S3 Housekeeping Supervisor, revealed that she was aware of the new floor cleaning directive; however, she had not communicated the changes to the housekeeping staff. She confirmed that the COVID-19 positive rooms continued to be mopped with Prominence floor cleaning solution only at this time. Telephone interview on 08/14/2020 at 11:24 a.m. with S1 Administrator, revealed he was unaware Prominence was not on the EPA List N. He confirmed that prior to 08/13/2020, housekeepers were using Prominence to mop the rooms of COVID-19 positive residents, and that he had not inserviced housekeeping staff on the new directive to mop COVID-19 positive resident rooms with Virex Plus. Review of documentation provided to the surveyor by S1 Administrator on 08/14/2020 at 12:17 p.m. revealed the facility cleaned its floors with Prominence, a heavy duty neutral cleaner, and disinfected the floors with an electrostatic spray program. Further review revealed attachments for the(NAME)Clean, PUR:ONE and PURTABS cleaning system (the electrostatic spray program) and a facility disinfecting log. Review of the(NAME)Clean product instructions for cleaning and disinfecting revealed the following: Step 1 -Clean all surfaces including floors, with PUR:ONE using microfiber cloths and flat mops. Step 2-Disinfect all surfaces using the [MEDICATION NAME] sprayer and PURTABS for an enhanced [MEDICATION NAME] disinfection. Ensure that all environmental cleaning and disinfecting procedures are followed consistently and correctly. Thorough cleaning of environmental surfaces with PUR:ONE and applying PURTABS as a disinfectant is an effective and sufficient procedure. Telephone interview on 08/14/2020 at 12:21 p.m. with S1 Administrator, revealed that COVID-19 positive resident rooms were sprayed with the PURTABS cleaning solution 3 times a week by either himself, the housekeeping supervisor, or the transportation driver. S1 Administrator confirmed that PUR:ONE was not being used on the floors of COVID-19 positive resident rooms as part 1 of the 2 part cleaning and disinfecting as directed on the products directions for use.</p>		
F 0885 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Based on interview and record review the facility failed to provide cumulative updates to residents, their representatives, and families at least weekly or by 5:00 p.m. the next calendar day when confirmed COVID-19 infections had been identified during weekly testing. Findings: Interview on 08/13/2020 at 9:16 a.m. with S1 Administrator revealed the facility was sending blast emails to representatives and responsible parties by 5:00 p.m. the next day after receiving positive COVID-19 resident results. Review of an email sent by the facility on 08/08/2020 at 2:03 p.m. revealed the facility was experiencing an outbreak within the facility that is defined as 3 or more residents or staff experiencing respiratory systems or testing positive within 72 hours. Further review revealed the email did not contain a cumulative report of the positive cases in the facility or an exact number of new positive cases from that weeks testing. Interview on 08/13/2020 at 10:05 a.m. with R2 revealed she was returning to her room after having smoked outside on the patio. She stated she knew several of the residents tested positive for COVID-19 because she saw the signs on some of the units' doors, but she was not told by administration or nursing staff how many staff or residents had COVID-19 and was not updated weekly regarding this information. Interview on 08/13/2020 at 10:25 a.m. with R3 revealed she was tested for COVID-19 every week and given her test results by one of the nurses. She stated she was not told how many people tested positive in the facility but she was sure that it was a good many because they kept moving people around. Interview on 08/13/2020 at 10:30 a.m. with R1 revealed she was not aware of how many residents or staff in the facility tested positive for COVID-19. She stated she figured there were several, because she noticed the staff moving many beds. Interview on 08/13/2020 at 10:42 a.m. with the S1 Administrator confirmed that cumulative weekly updates had not been provided to residents or responsible parties to date. He stated that 12 residents and 5 staff members resulted positive for COVID-19 on 08/08/2020 and that this information was not included in the email that was sent to families and responsible parties.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.